

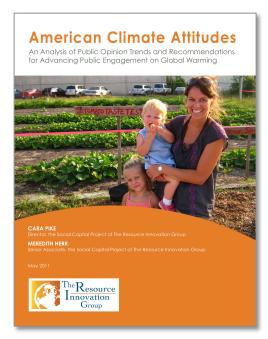
THE CLIMATE ACCESS PRACTITIONER NETWORK: sharing what works

MEREDITH HERR

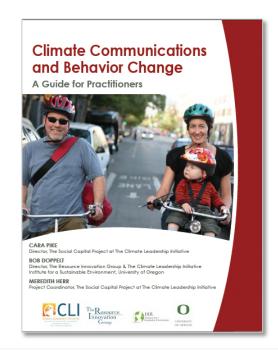
Senior Associate, the Social Capital Project of The Resource Innovation Group and Webmaster, Climate Access

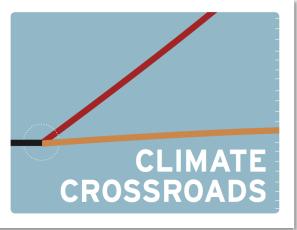
November 13, 2012

+ The Social Capital Project









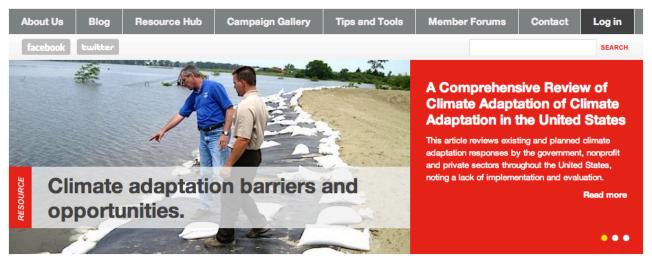
⁺ Challenges

- Overwhelmed by "fire hose" of data and research.
- Unsure where to find information on best practices.
- Feeling isolated from others working on similar issues.





The network for those engaging the public in the transformation to low-carbon, resilient communities.



BLOG



November 5, 2012

America the Possible: An Interview with Gus Speth

David Minkow

When you consider the need for systemic change, the 2012 election, despite notable differences in policies, direction and approach, can seem like little more than rearranging the deck chairs on a certain ship 100 years ago or perhaps deciding which passengers get a lifeboat. This is why I really appreciate the wisdom and information in "America the Possible: Manifesto for a New Economy," the latest book from Gus Speth, one of the nation's most accomplished environmentalists. In it, he charts a new course for the nation—one with the potential for calmer seas and lifeboats for all.

1 comment Read more



November 2, 2012

The Painful Impacts of Climate Disruption – Responding to Hurricane Sandy

Cara Pike

As the waters retreat and recovery slowly begins, the silence on the topic of climate change in the election has

FEATURED TIP SHEET

Framing Sandy - A Climate Story



A messaging guide from Climate Nexus on how to connect the dots between Hurricane Sandy and climate change

MORE TIP SHEETS ▶

FROM THE BLOGOSPHERE

7 reasons why the public is not engaged on climate

AND WHAT TO DO ABOUT IT



A Change in the Weather on Wall Street

> Tina Rosenberg Nov 7, 2012



Obama finally talks climate change. Now what will he do

about it?

Brad Plumer Nov 7, 2012



Climate and Hurricane Sandy – What's In a Name?

> Anna Fahey Nov 6, 2012

PREVIOUSLY FEATURED ▶

FEATURED COLLECTION

Collection: Extreme Weather Messaging Resources



As extreme weather events become more frequent, these resources offer strategies for communicating about climate impacts.

► Plus Hurricane Sandy messaging tips for climate communicators.





synthesis & analysis

best practices

"network of networks"

Climate Access membership

- 1,200 members (individually approved through an application process)
 - NGO 57%
 - o EDU 18%
 - o GOV 17%
 - Service 8%
- Members in 45 States + Washington, DC

Highest representation in:

- 1. California
- 2. Washington, DC
- 3. Oregon
- Top areas of member expertise:
 - Communications
 - Policy
 - Energy

Climate Access members in 42 countries



Argentina Australia Austria Bangladesh Cameroon Canada China
Costa Rica
Croatia
Ethiopia
France
Germany

Ghana Honduras India Indonesia Ireland Italy Ivory Coast Jamaica Japan Jordan Kenya Lebanon Malaysia Mali Nepal Netherlands New Zealand Nigeria Norway Philippines Portugal Spain Sweden Switzerland Taiwan
Togo
Tunisia
Uganda
United Kingdom
United States

Snapshot of our Members



Jalonne White-Newsome Union of Concerned Scientists



Matt McRae City of Eugene



Roberta Burnes Kentucky Division for Air Quality



Howard Frumkin University of Washington School of Public Health



Joelle Novey Greater Washington Interfaith Power & Light



Arjun Dhakal ISET-Nepal



John Morris National Park Service



Yvette Wiley Muscogee Creek Nation

Private Forums









WWF Private Forum





Seven reasons why the public is not engaged on climate

- 1. We're Facing an Unprecedented Risk
- 2. We've Overwhelmed the Public
- 3. Fatalism Has Set In
- 4. The Opposition is Mighty
- 5. The Scientific Certainty Smokescreen
- 6. It Hasn't Been a Values Conversation
- 7. Not Taking the Long View



1.We're Facing an Unprecedented Risk





MESSAGING THE LATEST STORM:

what to say about Hurricane Sandy and other extreme weather events

A Climate Access Roundtable

Oct 31, 2012: 1-2pm EDT (10-11am PDT)

2. We've Overwhelmed the Public



CLIMATE ACCESS ROUNDTABLE

FROM OVERWHELMED TO ENGAGED: TANGIBLE IDEAS FOR INSPIRING ACTION ON CLIMATE

Climate Access SHARING WHAT WORKS

3. Fatalism Has Set In



4. The Opposition is Mighty



5. The Scientific Certainty Smokescreen



6. It Hasn't Been a Values Conversation



7. Not Taking the Long View





Why (and how) to use an Engagement Ladder

"Engagement ladders are a supporter-centric way of looking at strategic action."

- Steve Andersen, VP of Technology and Innovation, Salesforce Foundation

"Engagement ladders" or "pyramids" are useful tools for motivating people to take increasingly deeper degrees of action on climate change. They are also tools to help you track and measure these levels of interest and involvement. This tip sheet explains why engagement ladders are beneficial and provides examples and resources to help you implement your own engagement plan.

By tailoring your "asks" to your supporters' level of involvement, your organization can more effectively build relationships and motivate people to grow their commitment over time.

Groundwire's "Engagement Pyramid" outlines the levels of supporter engagement, from online activism at the bottom to personal relationships at the top. The following is a breadown of engagement levels and communcations tips from Groundwire's The Engagement Pyramid: Six Levels of Connecting People and Social Change:

Level 1 - Observing: Individual has visited the organization's website, attended an event, and/or is following social media. (Metrics: website traffic, polling, media impressions.)

▶ Tip: Focus on information sharing and awareness-building.

Level 2 - Following: Individual has provided contact information and is reading and watching direct communications. (Metrics: email and RSS subscribers, Twitter followers, Facebook fans)

▶ Tip: Send updates with the goal of sharing information and building enthusiasm.

Level 3 - Endorsing: Supporter is taking simple, quick acts with little risk or investment of resources, such as an online action or call. (Metics: number of members, petition signers, paid event attendees)

▶ Tip: Distribute mass communications that encourage low-level actions, such as membership pledges, email forwarding and petition signing.

Level 4 - Contributing: Supporter has made a contribution and/or is a regular volunteer. (Metrics: number of volunteers and activists, mid-level donors and contributors.)

> ▶ Tip: Send personal emails, place phone calls, or host in-person meetings to coordinate on a project or make a donation.

Level 5 - Owning: Supporter has increased investments of time and money and gained a sense of ownership through hosting an event or serving as a spokesperson. (Metrics: more subjective, may include board members, major donors)

▶ Tip: Promote continued volunteer involvement, board membership, and/or member blogging, through a two-way conversation flow.

Level 6 - Leading: Supporter has become the engager, through positions such as board chair or endowment committee member. (Metrics: the people in this level are the most important in your

▶ Tip: As individuals take on leadership roles and engage others in the community, contact is often initiated by the members themselves.

⁺ Outcomes

- Develop tools for practitioners to apply the latest thinking and provide insights to researchers.
- Track the field and develop best practices and effective frames.
- Create a "network of networks" for climate practitioners to find and share ideas.



⁺ Contact Us



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