Sustainable lifestyles and identities: Segmenting consumers based on behaviors, perceptions and openness to change



Energy and Materials Research Group



EMRG Dr. Jonn Axsen, Simon Fraser University

School of Resource and Environmental Management
BECC 2013, Sacramento CA
November 18, 2013

SFU

Introduction

What is "green" technology and behaviour?

For now, we focus on perceptions...





Lifestyle is culture: Intuitively we link activities, objects and identity



Lifestyle: package of related behaviors, objects and skills that both expresses and shapes consumer <u>identity</u>.

Can help us understand consumer perspective, demand patterns, and opportunities for change

Different ideas:

Attitude: specific belief

Value: more stable, general perspective

Lifestyle: what you actually do

Lifestyle as a theory

Lifestyle reflects and inform identity

Lifestyle can be dynamic

An individual engages in multiple "lifestyle sectors"

Present study: Green Lifestyle Survey 2013 (Canada-US)

Green Lifestyle Survey 2013 (Canada-US)

Research objectives:

- 1. Frequency of green activities
- 2. Identify green "lifestyles"
- 3. Segmentation of citizens

```
Sample: Canadian citizens (n = 1216)
U.S. citizens (n= 1000, not analyzed today)
```

Web-based survey instrument:

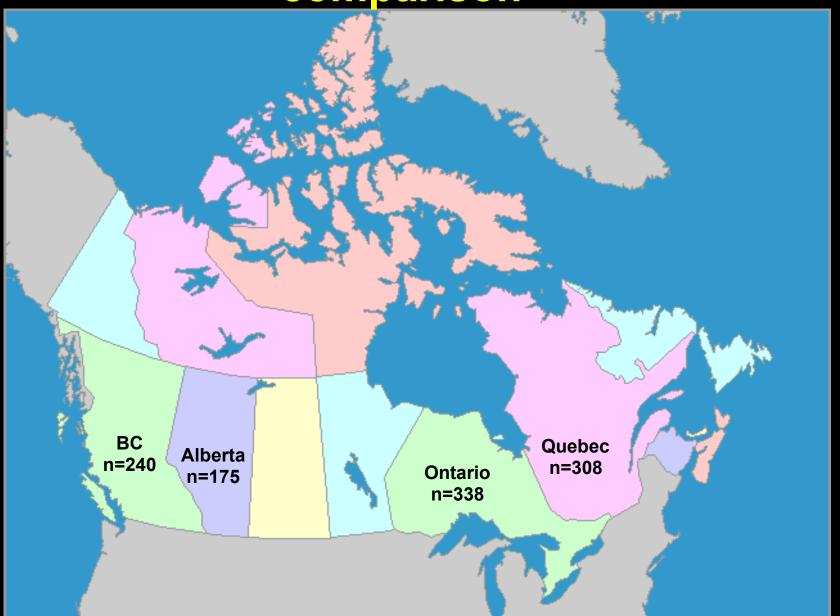
General activities (47 items)

Green activities (45 items)

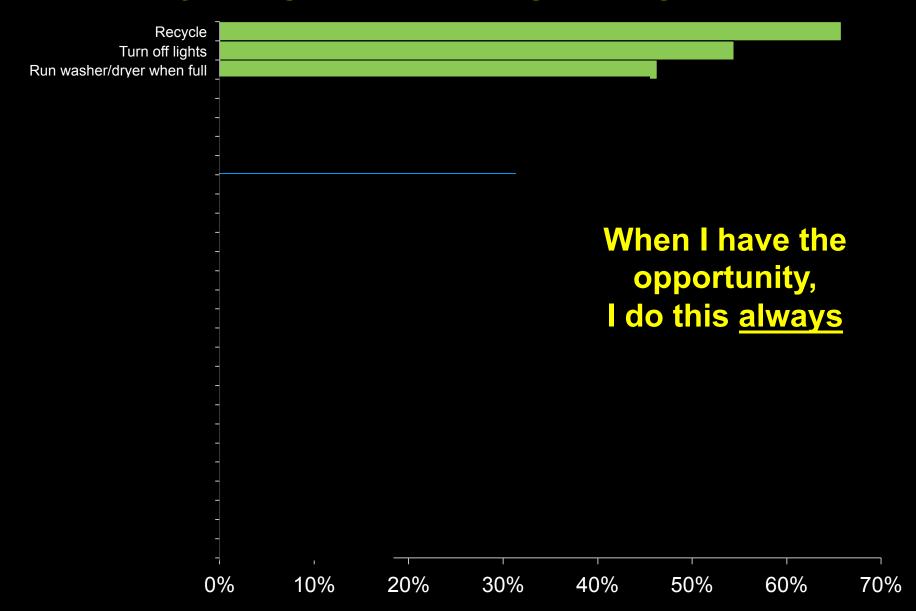
Values

Life satisfaction

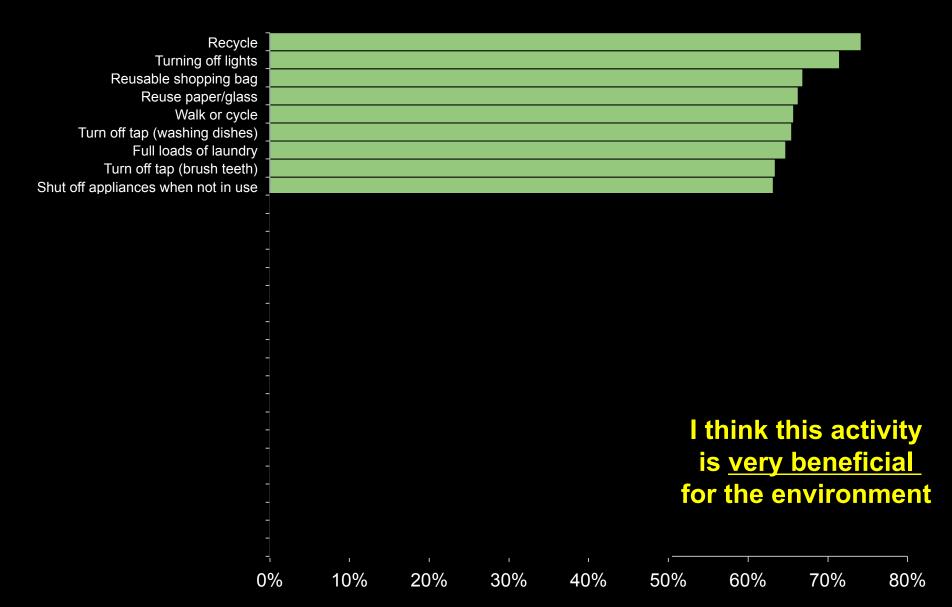
Provincial oversamples permit regional comparison



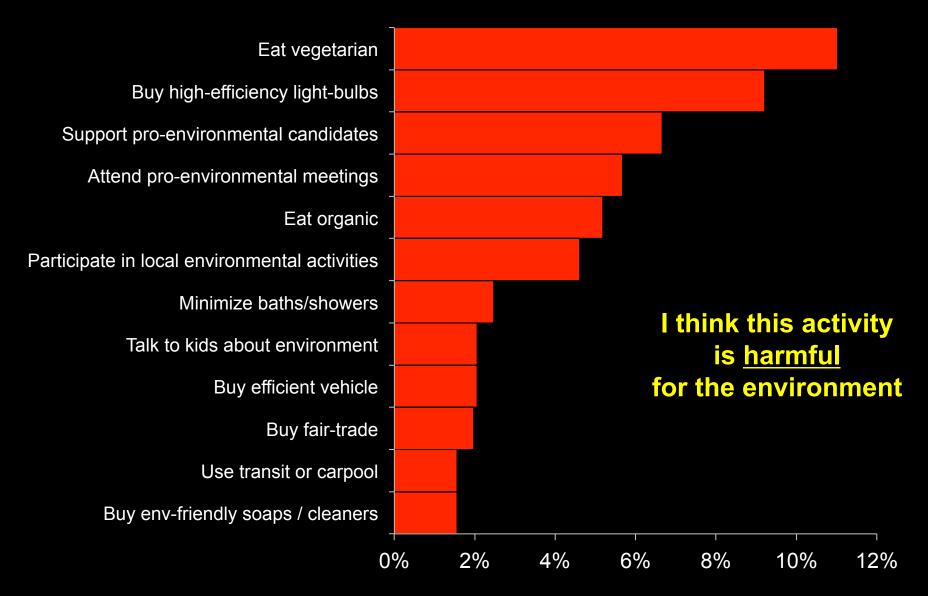
The most common "green activities" are recycling and turning off lights



Some "green activities" are clearly seen as being "pro-environmental"



A few "green activities" can be seen as anti-environmental (or controversial)

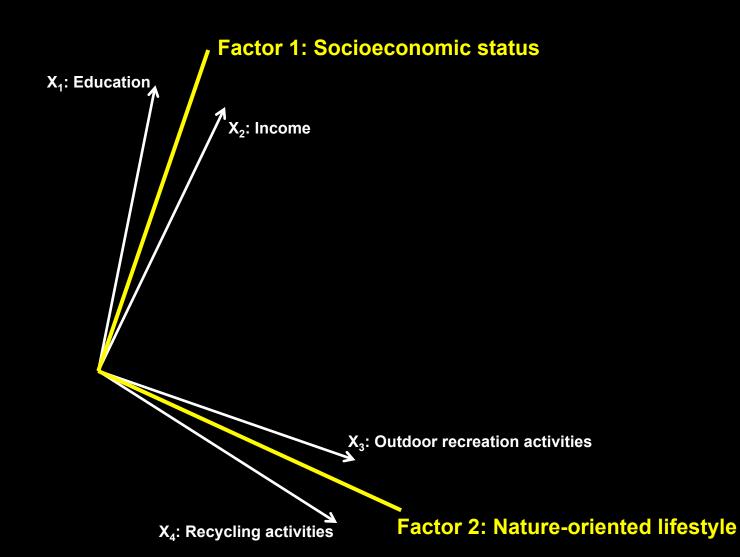


Can observe some regional variations in 12 green lifestyle activities



Identifying green lifestyles

Factor analysis is used to reduce dimensions. This method is also consistent with "lifestyle theory."



Hypothetical Example: 4 variables to 2 factors

Mapping out green lifestyle

Green Lifestyle General Lifestyle Sectors Recycling Green **Energy efficiency New technology Green transportation** Career **Spirituality** Home temperature **Recreation and nature Buy Organic Shopping Buy Local Family** Home water conservation **News and politics Product donations** Giving

Identifying general lifestyle sectors

1.	Shopping for new tech		
2.	Talking about new tech	1	New technology
3.	Using new tech	•••	new teelinelegy
4.	Main career		
5.	Developing career skills	2.	Career
6.	Studying		
7.	Thinking about environment		
8.	Trying to help environment	3.	Green
9.	Promoting conservation	J.	Olecii
10.	Engaging in conservation		
11.	Exploring spirituality	1	Spirituality
12.	Meditation		Spirituality
13.	Religious stuff		
14.	Gardening for decor	5.	Home decor
15.	Decorating home		
16.	Outdoor sports		
17.	Indoor sports	6.	Recreation and nature
18.	Spending time in nature		
19.	Shopping for food	7	Shopping
20.	Shopping other than food	<u> </u>	Onopping
21.	Spending time with family	Q	Family
22.	Taking care of family	0.	railily
23.	Discussing politics	Q	Politics
24.	Following current events	J.	rontics
25.	Giving to charity	10	Giving
26.	Volunteering		
27.	Attending enviro. meetings	11	Enviro-politics
28.	Political meetings		Enviro-politics

Identifying different "green lifestyles"

1.	Buy organic food		
2.	Buy Fair trade food	1.	Food conscious
3.	Eat veggie diet		
4.	Buy used products		
5.	Make own products	2.	Reduce consumption
6.	Fix rather than buy products		<u>'</u>
7.	Reduce hot water temp.		
8.	Turn down heat	3	Home temperature/water
9.	Reduce A/C	J.	Home temperature/water
10.	Minimize water use in yard		
11.	Attend pro-environmental meetings	1	Environmental politics
12.	Participate in environmental activities	4.	Environmental politics
13.	Turn off lights		
14.	Shut off appliances when not using	5 .	Energy efficiency
15.	Run washer/dryer when full		
16.	Recycle		
17.	Buy recycled products	6.	Recycling/reusing
18.	Reuse paper/glass		
19.	Turn off tap for dishwashing		
20.	Turn off tap for soaping up	7.	Home water
21.	Turn off tap for brushing teeth		
22.	Buy high efficiency lights/appliances		
23.	Buy efficient vehicle	8.	Efficient technology
24.	Donate furniture to charity		
25.	Donate clothes to charity	9.	Product donations
26.	Buy Fair trade food	40	Developed
27.	Buy food at Farmer's market	7U.	Buy local
28.	Use transit or carpool	44	Cus on two parts that
29.	Walk or cycle	111.	Green transportation

Lifestyle	Associated with green motives?
1. Food conscious	Biospheric values Egoistic values Higher income
2. Reduce consumption	Egoistic values Low income

Method: Linear regression

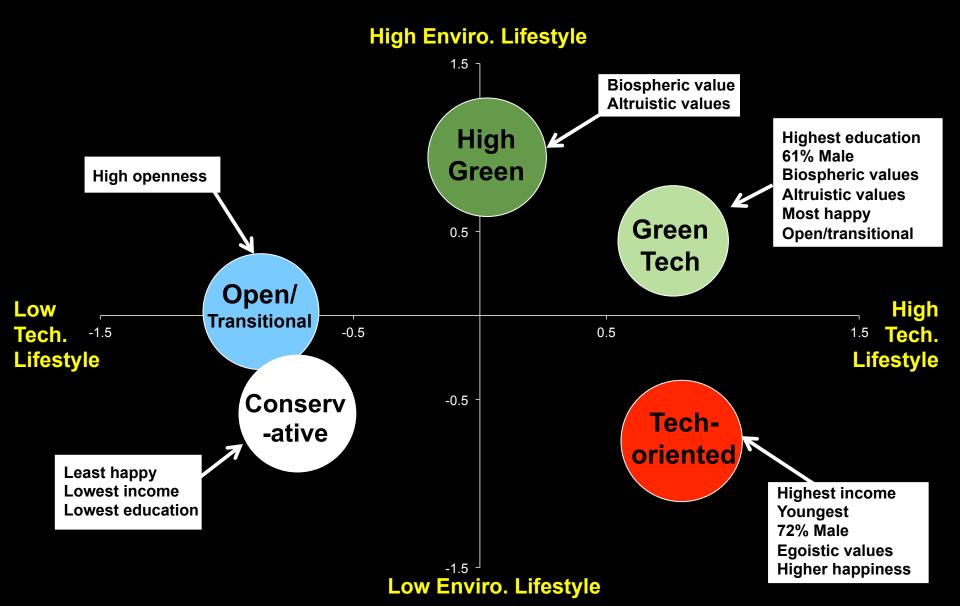
Mapping out green lifestyle

Green Lifestyle General Lifestyle Sectors Recycling Green **Energy efficiency New technology Green transportation** Career **Spirituality** Home temperature **Recreation and nature Buy Organic Shopping Buy Local Family** Home water conservation **News and politics Product donations** Giving

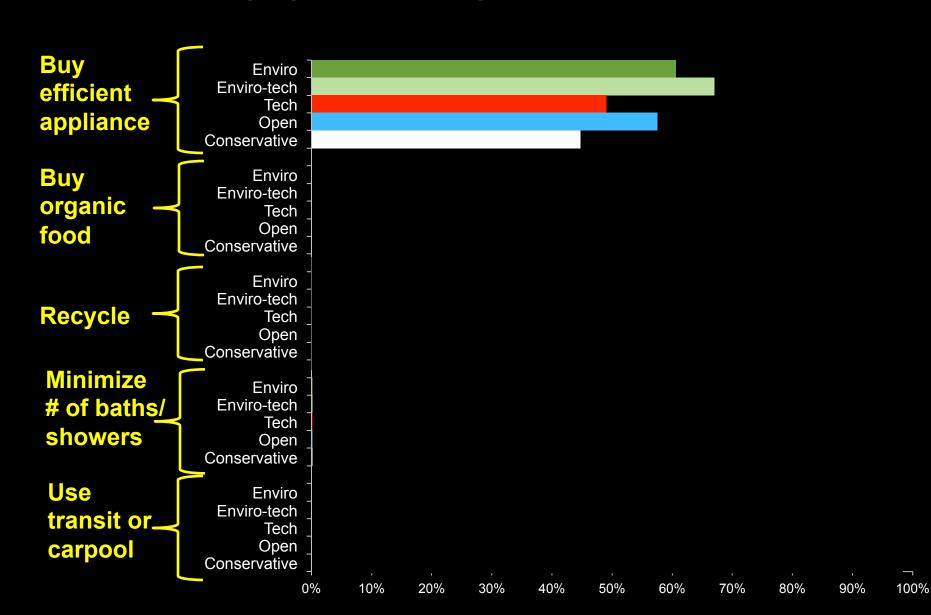
Identifying citizen segments based on:

Green lifestyle
Tech-oriented lifestyle
Lifestyle openness (liminality)

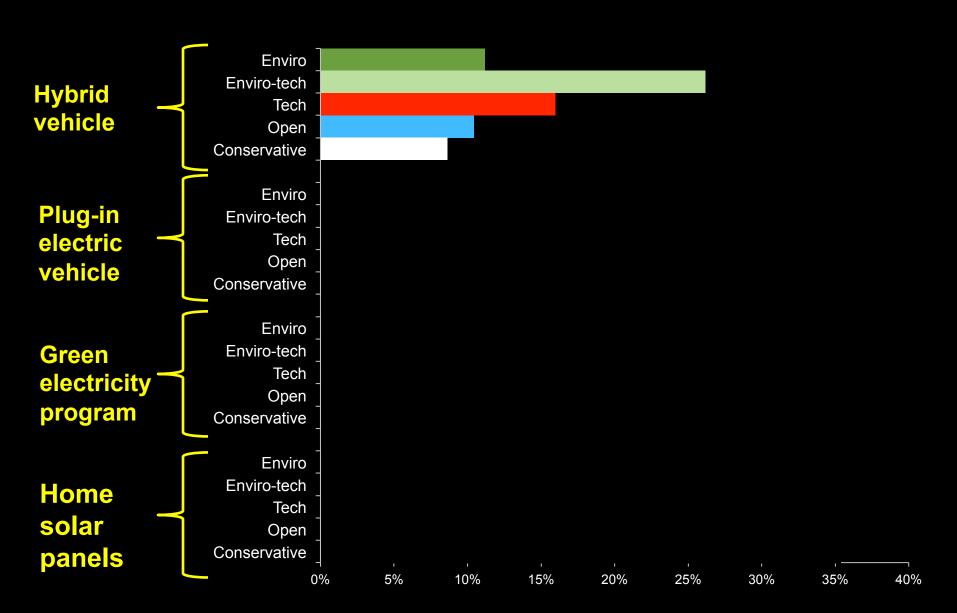
5 citizen segments based on green- and techoriented lifestyle and openness to change



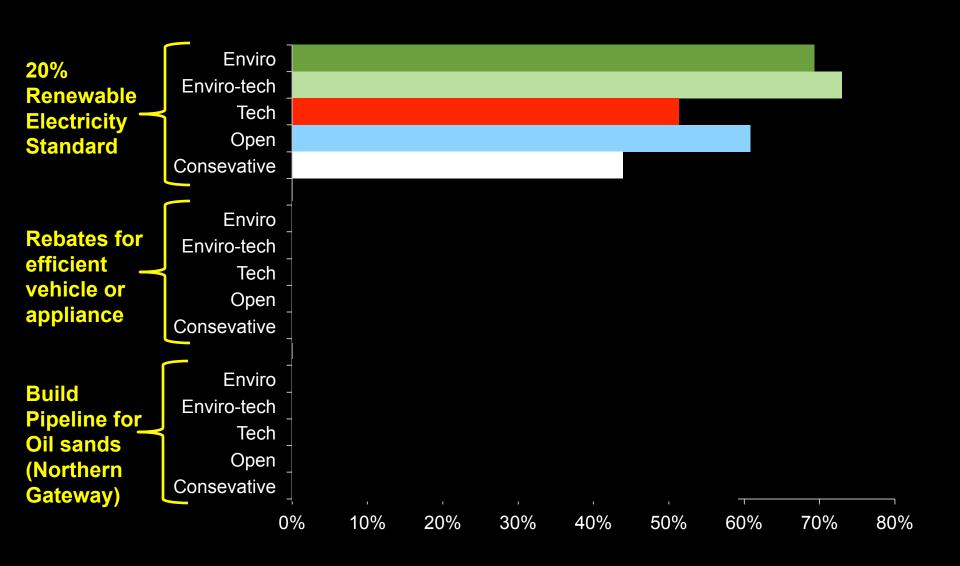
Lifestyle segments differ in their engagement in green activities



Lifestyle segments differ in their interest in buying pro-environmental technologies



Lifestyle segments differ in support for environmental policies



Some Take Home Points

- 1. Huge variation in engagement and perceptions of different green activities
- 2. "Green lifestyle" is distinct from other lifestyles sectors
- 3. There are a wide variety of "green" lifestyles
- 4. Only some green lifestyles align with biospheric values
- 5. Lifestyle-based segments can predict activities, interest in environmental tech, and policy support

Mapping out green lifestyle

Green Lifestyle General Lifestyle Sectors Recycling Green **Energy efficiency New technology Green transportation** Career **Spirituality** Home temperature **Recreation and nature Buy Organic Shopping Buy Local Family** Home water conservation **News and politics Product donations** Giving

A U.K. study finds 7 "green living" categories (n = 551)

Lifestyle sectors (PCA component), from 24 pro-environmental behavior items

- 1. Waste reduction
- 2. Eco-shopping and eating
- 3. Regular water and domestic energy conservation
- 4. One-off domestic energy conservation actions
- 5. Eco-driving
- 6. Political action
- 7. Reducing car use and flights

San Diego survey 2011, n = 711

- Environmental lifestyle may be it's "own thing"
- Lifestyle can differ from attitudes
- Key lifestyles: environment-oriented, and technology-oriented

