Turn Off the Lights or 1000 Little Steps

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Why does TLC matter?

- Picking up signals in the environment
- Seeing trends
 - Internal and external
- Echoes are getting louder
- "I have made staff aware of the TLC program and reasons behind it. They know to bring TLC concerns to me."
- Judi Shea, Home Peritoneal Dialysis Unit (HPDU)
- "Please send me more information I want to share it with my manager and staff to improve energy efficiency for the year"
- Chantelle Nash, Multi-Organ Transplant



The Numbers

- 14,000 staff
- 1,200 beds
- over 5 million ft²
- annual utilities \$27 million
- Savings \$1 million 2013/2014
- 3% of utilities











Methodology



- Does it work?
- Our department has tripled in 1 year
- Participation is up
- CFO is asking for energy impacts
- Closing the gap between values and behaviour with experience



Bright Spots

- Anchors culture of belonging
- The VPs have noticed
- It is personal
- Other facilities have noticed
- The province has noticed
- This is a story about the future

"The day after all the lights are off"





