## Accelerating Residential Energy Efficiency Upgrades with People-First Approaches





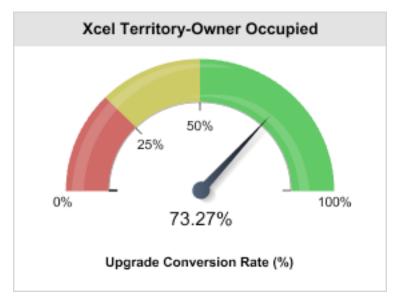
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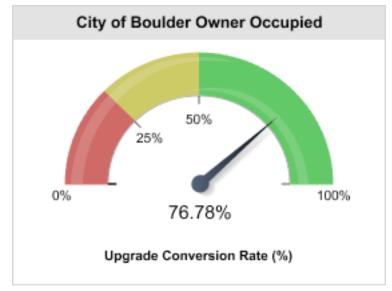
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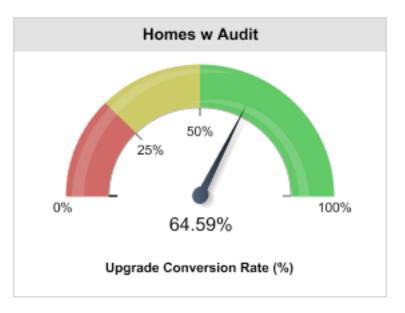
People First, Buildings Second™













## **Normative Messaging**

**Narrative Listening** 

Retrogrades™



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