



Affecting more and more of us

What's the problem?

F-E-A-R! Reliance on the sector to provide housing

Remember....

Solutions must be embedded in a thorough understanding of context

What did I do?



What did I do?

- Understanding how landlords approach decisions about EE investment
- 30 in-depth interviews with
- many different landlords, importance of context and culture... letting agents and local stakeholders

Why did I do it?

- The need to improve conditions in UK and NZ's PRSs is URGENT
- ...as it becomes a long term destination
- To solve it, we need to understand landlords better...

Why did I do it, there?

- High levels of fuel poverty
- Old, cold, costly housing
- Low expectations of warmth

Aims

- 1. add depth and detail to our understanding of the problem
- better understand business models
- 3. test the principal-agent thesis

What did I expect to find?

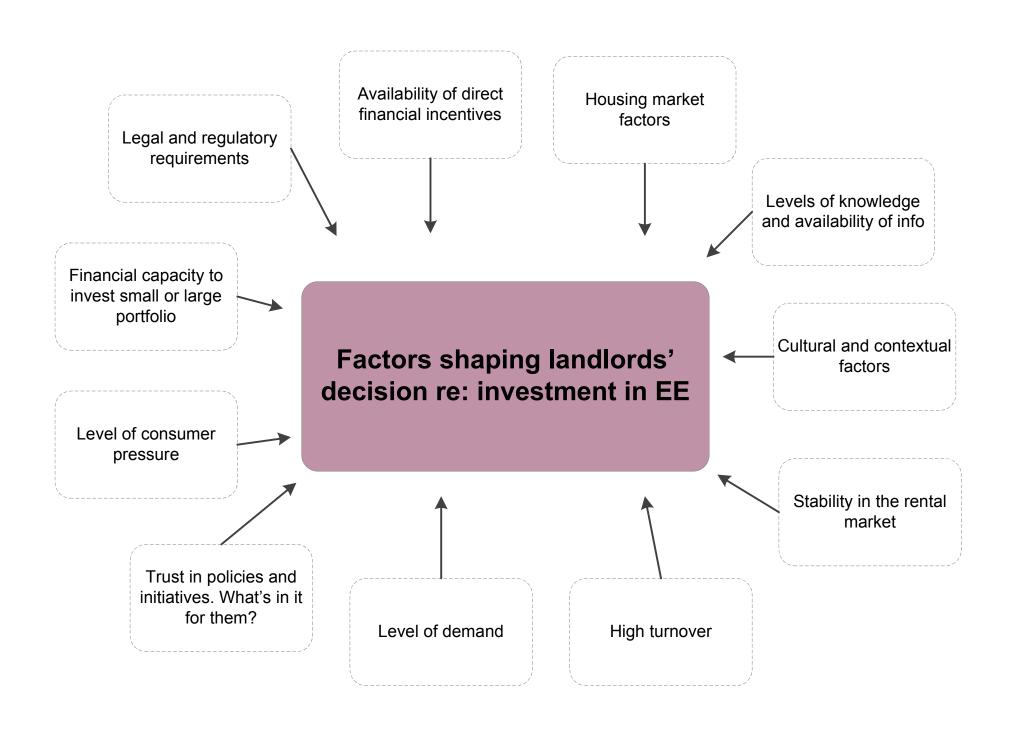
 Used to explain landlords' aversion to investment in thermal and energy performance

Principal-agent.....

Tenants (principals) are poorly informed about EE and unlikely to pay a premium for it. Knowing this, the landlord (agent) is unwilling to invest in EE as they will not recoup the cost.

Principal-agent: a brief critique

- Oversimplifies and
- ...assumes economic rationality (IEA, 2007)
- Paints tenants as ignorant and impotent despite heterogeneity
- Valid across different contexts?



What did I find?

- Much less so in Dunedin, where:
- most landlords positive about improving thermal performance and EE





Types of landlord

Pro-active

- Avoid low income groups and younger students.
- Accept benefits of wide range of measures and install them

Why are landlords more active?



Consumer pressure



Changing expectations



Tolerance waning

Myths and misunderstandings

- 'Tick box' approach unlikely to yield substantial gains...and cost more
- Cosmetic improvements will not improve energy performance...

Why are tenants more aware?



Media



Activism



Price

Winners and losers

BUT...

- consumer pressure not as strong at low-end
- stand to gain the most from warmer homes
- but can't afford them?
- preserve of nonjoiners/passive actors





Beyond principal-agent?

- Not universally applicable...
- needs to recognise heterogeneity...
- Principals are powerful
- ...even when market conditions weaken their position

What do we now know?

There is **no 'one size fits all'....**The PRS has to be understood and responded to **in context**

What next?

