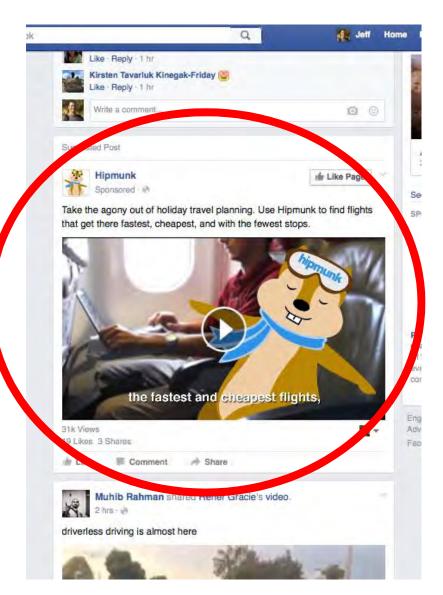
They See What You Say Matters



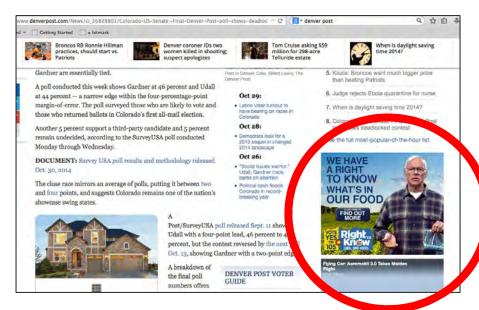




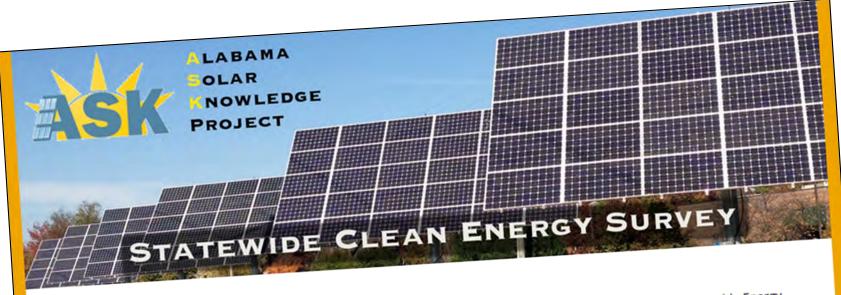
Facebook ads



focus groups



website display ads



The Alabama Solar Knowledge (ASK) project is a partnership of the Alabama Solar Association, the Gulf States Renewable Energy Industry Association, the Alabama Environmental Council and the University of Alabama at Birmingham Department of Government.

Your opinions are important to the future of solar in Alabama and will help shape the state's energy policies. Please fill out this very brief survey, and share it with your friends and colleagues. We will post results on the <u>ASK website</u> once the survey is complete.

brief survey, and share it with your friends and colleagues.	the scalar and wind?*
brief survey, and snare it with your his survey. 1. How much of your electricity do you think is generated from renewable energy.	sources such as solar and this
O Less than 1%	
O 1%-4%	
O 5%-9%	
O 10%-25%	
O More than 25%	
O Don't know / No opinion	



#1. Photos that are local to viewers keep performing well



Ask yourself, could it be anyplace, anywhere?



Or is it a specific place your audience will recognize and relate to?



#2. Include elements that help viewers relate personally, like homes, activities, people



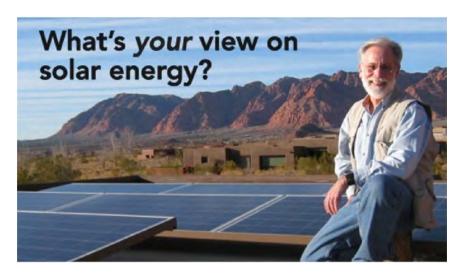


#3. Juxtaposition/contrast really works





#4. Text makes a difference...



1% survey clicks/reach

55% completions/survey clicks

.7 share rate

32,224 views

177 completed surveys



1.2% survey clicks/reach

74% completions/survey clicks

1.7 share rate

49,696 views

435 completed surveys

...but the right image is a must



NOT EFFECTIVE

(Milwaukee)

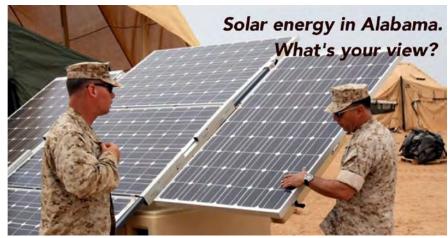


EFFECTIVE

(Milwaukee)

#5. Be careful of sparking interests unrelated to your action ask





5.3%	All clicks/reach	5.1%
1.9%	Survey clicks/reach	1.15%
1.7%	Survey completions/reach	1.1%
50 cents	Cost per survey completion	76 cents

Image-testing options





Image-testing options

- Public opinion research firm
- Online panels with market research co.
- Informal focus group or interviews
- Online campaign with ad agency
- Online experiments via Facebook

A few testing tips

Focus groups:

- Use a quick-glance test
- Conduct a natural experiment for 'stickiness'

Facebook or website display ads

- Measure action-taking too (tracking pixel)
- Watch out for hidden factors in Facebook, like mobile vs. desktop

visualstorylab.org

Jeff Cappella

jeff@resource-media.org

@Rmedia

@cappellaj

