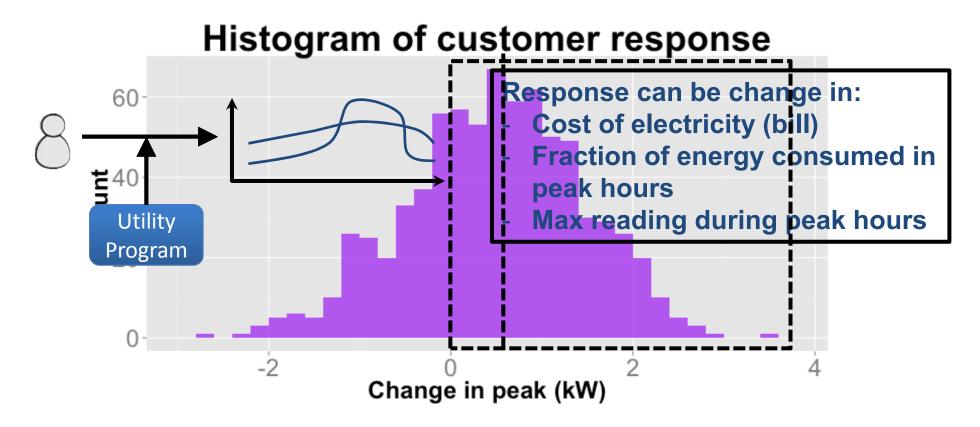


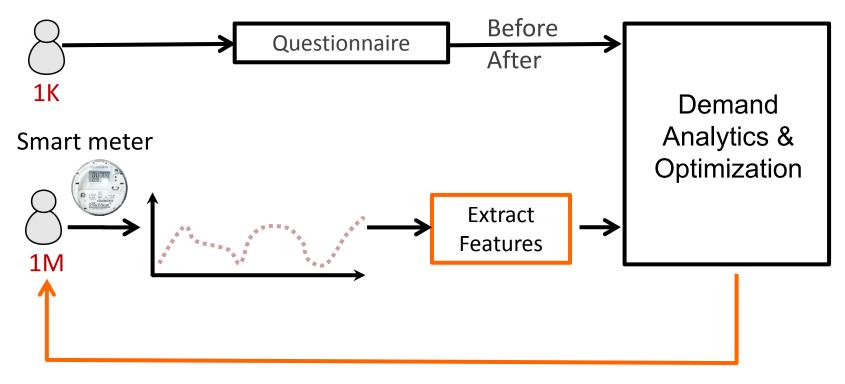
Introduction

Role of consumers in the smart grid



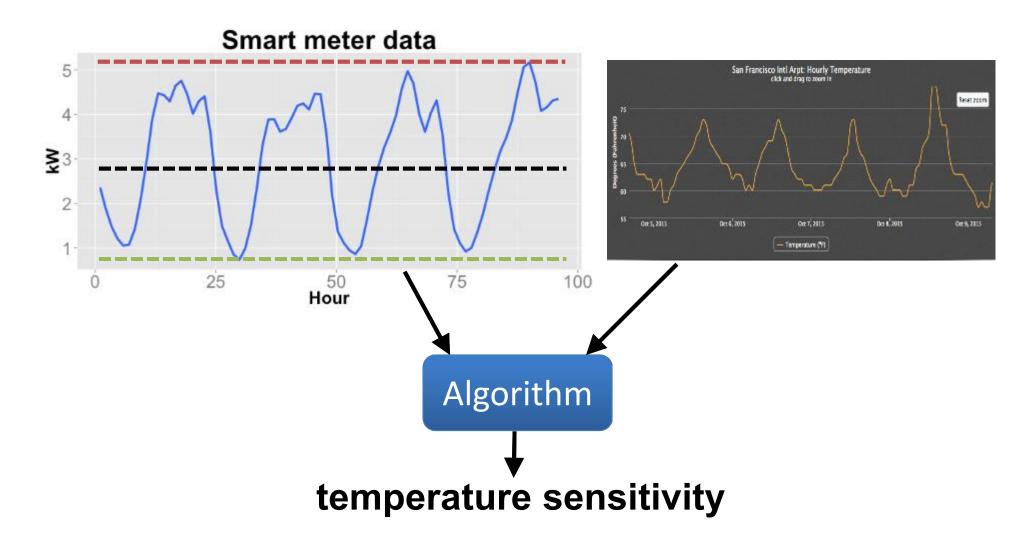
Consumer characteristics

Traditionally



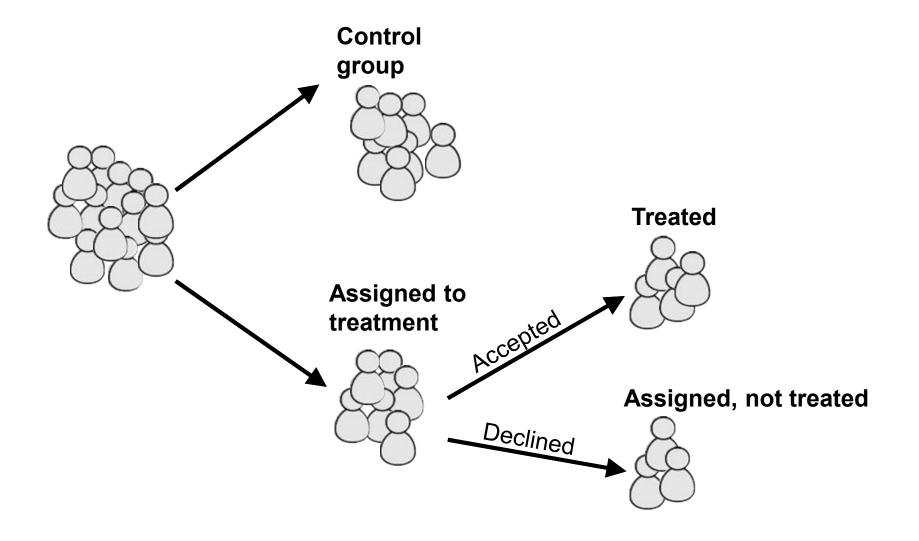
Consumer features

• Our method – let the data speak



Programs

Randomized controlled trials w/ encouragement



Results and Conclusions

- Yes features can help explain heterogeneity!
 - Even across groups with different rate plans