

# Coordinating on National ENERGY STAR® Promotions to Improve Regional Success



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### **Developing National ENERGY STAR Product Promotions**

### Goals:

- Bring together regional energy-efficiency program efforts across the country into united, product-focused, co-branded campaigns
- Reward ENERGY STAR partners by promoting their programs among our key audiences to drive mutual customer engagement and loyalty

### **Strategy:**

- Facilitate POS marketing with national retailers
- Facilitate and leverage promotional support from manufacturing partners
- Provide promotional tools with compelling look and feel
- Push out through media channels that drive impressions and traffic to promotional ENERGY STAR web page hub featuring partner programs





# **A Brief History**

- 2015 introduced three new product promotions
  - Refrigerators
  - Pool Pumps
  - Water Heaters

- 2016 added room air conditioners and expanded promotional tools for existing efforts
  - Refrigerators
  - Pool Pumps
  - Water Heaters
  - Room Air Conditioners













### **Seizing the Early Replacement Opportunity**

- Increased consumer motivation to reinvest in kitchen upgrades and renovations presents attractive opportunity to meet rebounding appliance sales demand for sleek, connected and efficient refrigerators.
- 19.5 million 15yr+ refrigerators still in use throughout the U.S.
  - Mix of primary (12.4M) and secondary (7.1M)
    - Northeast: 21%; Mid-West: 27%; South: 29%; West: 22%
      - 74% are in single family detached homes
      - 70% are in households of 1 or 2 people
        - » Empty nesters and new homeowners
      - 80% are in homes that are owned vs rented
      - 63% in households with income <\$60,000</p>

**ENERGY STAR** combined with early replacement offers a compelling consumer savings message.





### **Introducing Flip Your Fridge**

Created a nationally coordinated, targeted promotion to prompt early replacement and increase the sale of ENERGY STAR refrigerators, while encouraging proper recycling







### Flip Your Fridge: Offering Compelling Resources

### **Partner Promotional Tools**

- Key messaging
- Digital graphics for social and web
- In-store signage templates with major retail partners
- Flip Your Fridge Ruler





Partner Co-Branding





# **Retail Signage**















### Flip Your Fridge: Building Excitement and National Momentum

Coordinated with LG and Best Buy to reach large consumer audience

- The Ellen DeGeneres Show
- The Rachael Ray Show









### Flip Your Fridge: Raising Awareness with National Outreach

- Promotional web page on energystar.gov
- Ongoing social media
- Boosted Facebook posts
- Newsletters
- NAPS article

### Impact:

**2 million impressions** through Facebook







Impact: More than 51,000 pageviews to energystar.gov/flipyourfridge in 2016

#### Now's the Time to Flip Your Fridge and Save!

It's time to Flip Your Fridge! Why not recycle that old energy wasting refrigerator and replace it with a new ENERGY STAR certified model? You'll save energy and help protect the climate - plus benefit from the many rebates available for purchases and recycling. Cool for you and cool for the planet!







# MY ENERGY STAR







**GET STARTED** SEE ALL THE WAYS TO SAVE >

#### FEATURED BRANDS AND RETAILERS

Please note that links in this section take you away from energystar.gov.











SAMSUNG

FRIGIDAIRE

#### PLEASE SEE REBATES FROM PARTICIPATING UTILITY PARTNERS >

#### AS SEEN ON RACHAEL RAY



#### DID YOU KNOW?

- Refrigerators 15 years or older use twice as much energy as a new ENERGY STAR refrigerator.
- You can save as much as \$260 over the next five years and reduce your carbon footprint by 8,200 pounds when replacing an old refrigerator with ENEDGY STAD, Eind every equippe with the ENEDGY STAD Service



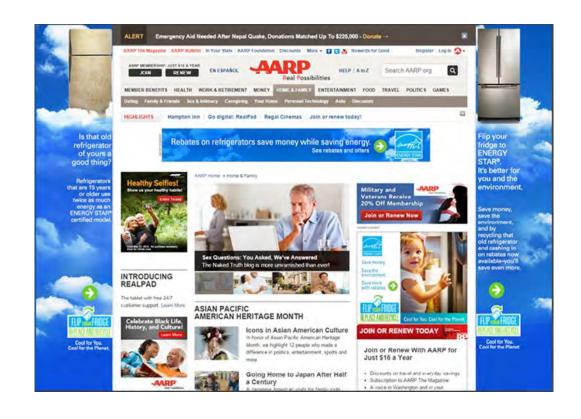


### Flip Your Fridge: Channel Marketing

### Targeted outreach to new homebuyers and empty nesters

- AARP
- TheNest.com
- Email marketing
- Google Display Network

**Impact:** 5-day goal post on AARP in 2015 with 1.3 million impressions







## Flip Your Fridge: Channel Marketing

Email campaign to new homeowners delivered open rate and click-through-rate above industry standards







### Flip Your Fridge with Wisconsin's Focus on Energy

### **Campaign Overview**

- Offered \$40 incentive for appliance recycling
- Earned media in three major markets: Green Bay, Madison and Milwaukee
- Signage in The Home Depot
- Social Media





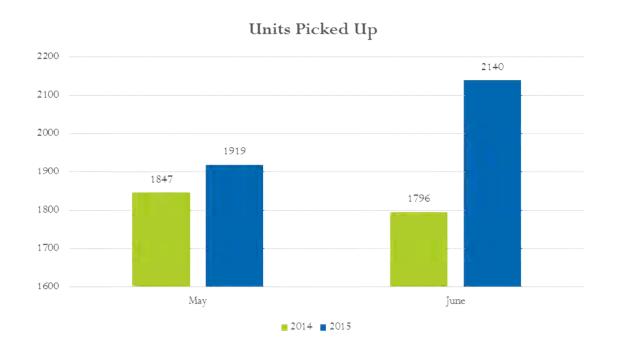




### Flip Your Fridge with Wisconsin's Focus on Energy

### Results

- Increased call volume by 3x from week prior to campaign starting
- Scheduled orders and units picked up increased for May and June over 2014
- In asking customers how they heard about the program, the amount that answered 'retailer' increased over the previous year.











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### **ENERGY STAR Annual Product Promotions**

- In 2016, more than 40 energy efficiency program partners have joined in ENERGY STAR product promotions!
- Together, we can continue to amplify the reach of your energy efficiency programs.

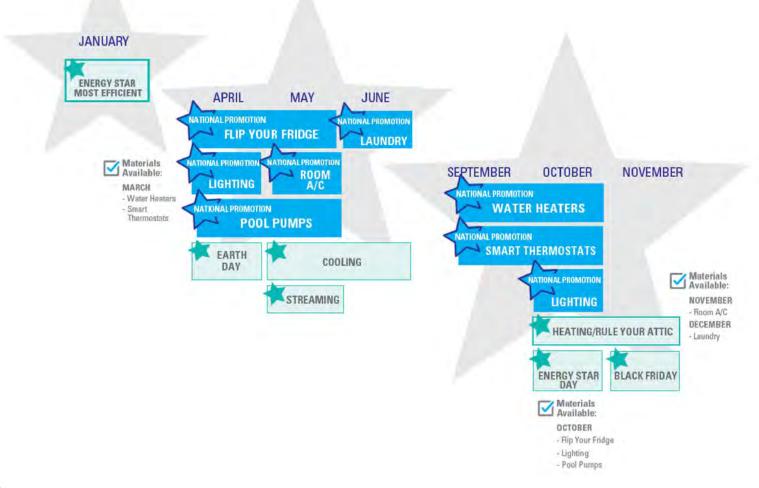






# Annual Outreach Plan: ENERGY STAR® PRODUCTS









### **Questions? Interested in learning more? Let us know!**

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