



Beyond Behavior Change

psychosocial frontiers of research

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Five Foci in Psychosocial Research

- 1. The centrality of feelings, and defenses against feelings.
 - 1. Attention to framings, narratives and discourses.
- 1. Internal conflicts, inconsistencies, dilemmas and dissonances.
- 1. Powerful group identities which often assume the the form of "we groups" (people like us) and "they groups."
 - 2. The centrality and power of affect.



AFFECT

The unconscious, underlying feeling or mood in relation to a particular object, practice or situation.

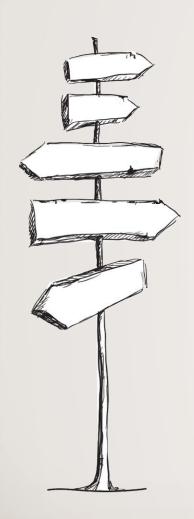


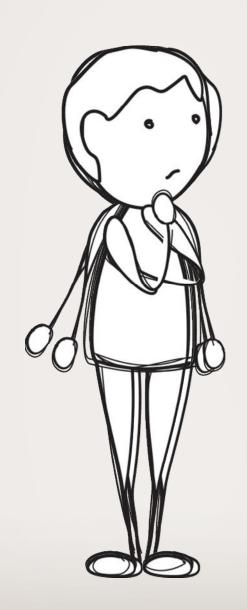
ANXIETY

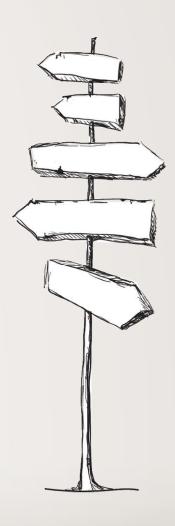




AMBIVALENCE





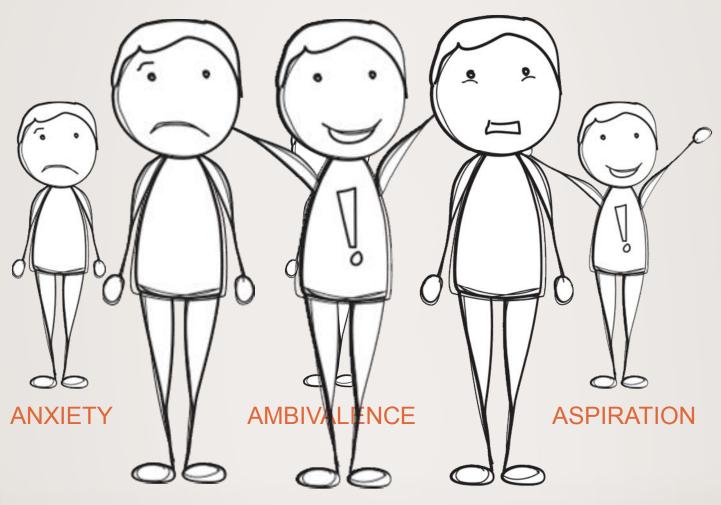




ASPIRATION







ANXIETY ASPIRATION BIVALENCE



Methodologies for deeper insight



"If you want people to change, you've got to listen to them. You've got to understand what stops them from making changes or engaging with issues.

And you find that happens through starting conversations."

- Rosemary Randall, Founder of Carbon Conversations







Design for the **Defended** Subject

Go lateral

Conversation-based methods

Decode and read between lines

Analyze the "Three A's"

Collaborate, Collaborate



solleleege

What this looks like in practice



Thank you.

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