

# Where are the People? Findings from the Advanced Residential Energy and Behavior Analysis (AREBA) Project



Sponsored by the  
California Energy Commission

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## AREBA Project Purposes

- ✓ A comprehensive assessment of what is known about California residential energy uses and energy users.
- ✓ Identify knowledge gaps, problems and opportunities for improved understanding.
- ✓ Explore new approaches that . . .
  - go beyond the limits of current energy efficiency-focused policies, programs, and frameworks
  - inform evolving climate change policy.

# Most Comprehensive Assessment yet of Residential Demand

## **PART I: Laying the Groundwork**

CHAPTER 1: The Advanced Residential Energy and Behavior Analysis Project

CHAPTER 2: Why People and Energy? Why Now?

## **PART II: Background: Energy and the People of California**

CHAPTER 3: California Residential Energy Use Patterns

CHAPTER 4: Variability in California's Weather, Housing and Socio-Demographics

CHAPTER 5: Thinking Carefully about Variability

## **PART III: Mapping the Policy Landscape**

CHAPTER 6: California's Ecosystem of Models

Chapter 7: What and How You Measure Matters (a Lot)

CHAPTER 8: The Information You Have (and Don't Have) to Work With Matters

CHAPTER 9: Appreciating Policy Contexts and Legacy Models (Why People are Marginal)

## **PART IV: Thinking Ahead: Next Generation Models of People and Energy**

CHAPTER 10: What Do We Know from Decades of Research?

CHAPTER 11: Disciplinary Perspectives and Multidisciplinary Integration

CHAPTER 12: Taking a Social View of Energy Use: New Models of Systems and Practices

## **Part V: Studies from a New Vantage Points: People, Policy, and the Complexity of Demand**

CHAPTER 13: How Much Does Behavior Matter?

CHAPTER 14: Variability in Practice: Illustrations with Heating and Hot Water Use

CHAPTER 15: Saving Energy in the Home

CHAPTER 16: Energy Savings from Behavior Change

CHAPTER 17: Changes over Time

CHAPTER 18: People and Technology Futures: ZNE and PV

## **PART VI: What's Next? Conclusions and Recommendations**

CHAPTER 19: Summary of Key Findings

CHAPTER 20: Recommendations for Policy and Research

Only a few topics are considered here

Particularly relevant to understanding and reducing  
GHG emissions in the residential sector

- ✓ How important is human behavior (or *what people do*) in determining energy demand?
- ✓ Where are the people in energy models and policies?
- ✓ What improvements are needed in analysis and modeling to better inform policy?
- ✓ What are the implications for current programs and policies?

# Key AREBA Findings about Residential Demand

## 1) Residential demand is about behavior

- Traditional energy efficiency perspectives focus narrowly on buildings and technology, while overlooking very large effects of behavior and social choices.
- How people use energy is highly variable and diverse; also usually ignored.

## 2) Models of demand have fundamental problems

- Architecture of models limit how people are depicted.
- “Averages” are widely used and are often misleading.
- Empirical data on household energy use behavior are very limited.
- Metrics used in models and policies create blind spots.
- Statistical techniques for representing people are rudimentary.
- The knowledge base is incomplete and many basic questions remain unanswered.

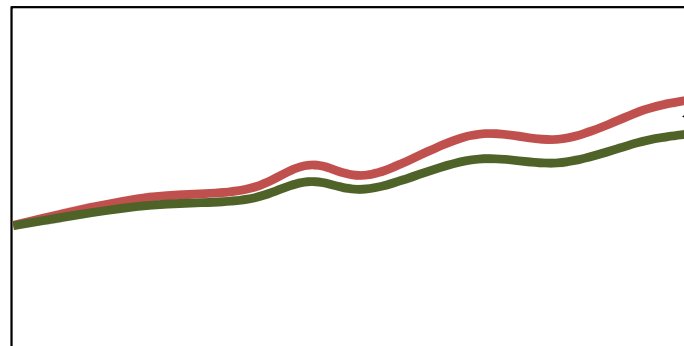
# Key AREBA Findings about Residential Demand

## 3) New approaches are necessary and possible

- Meeting climate policy goals require breaking from constraints of current regulatory, scientific and communications frameworks.
- A broader perspective and improved models are can be demonstrated.
- By taking a new vantage point—that combines technical, environmental and human elements and their dynamic interactions—new insights and possibilities are revealed.

# 1) Demand is about Behavior: Efficiency Industry Focus on Technology Leaves People Out

- Regulatory logic of collecting Nega-Watts drives a focus on technology
- Tech installation key: People are incidental or problematic (e.g., “free-riders”)
- Low levels of efficiency adoption are glossed over as “market failures,” “efficiency gaps,” etc.
- Models of what to expect are fundamentally wrong?
- Only modest marginal savings and limited understandings of people have been required to **slow system growth**
- Now climate goals require absolute **reductions in demand**

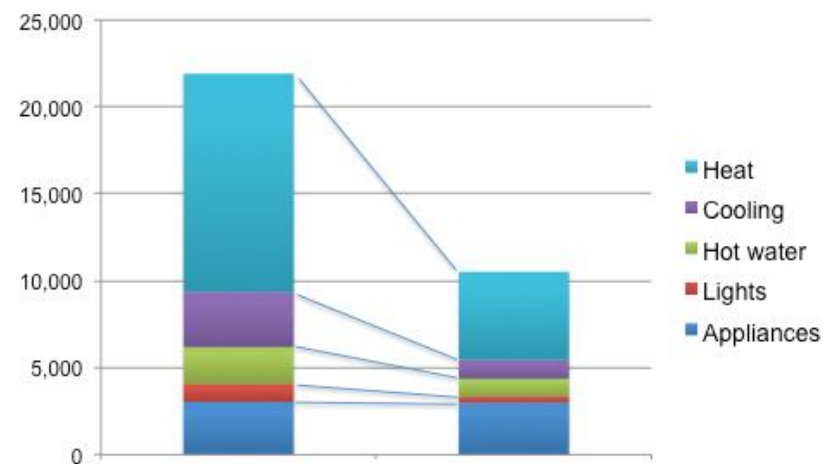
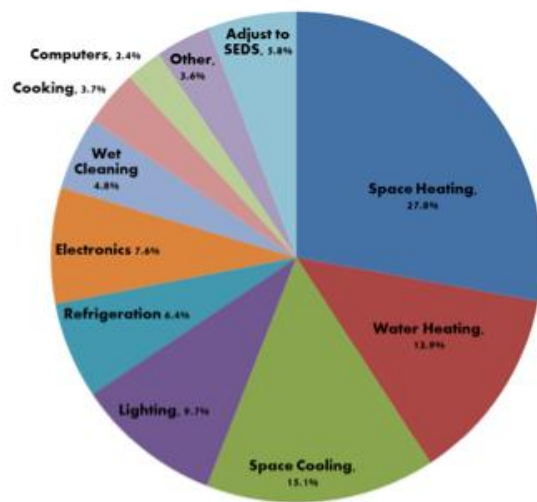


Only modest savings at the margin are required



# The Overlooked Effects of Behavior are Very Large

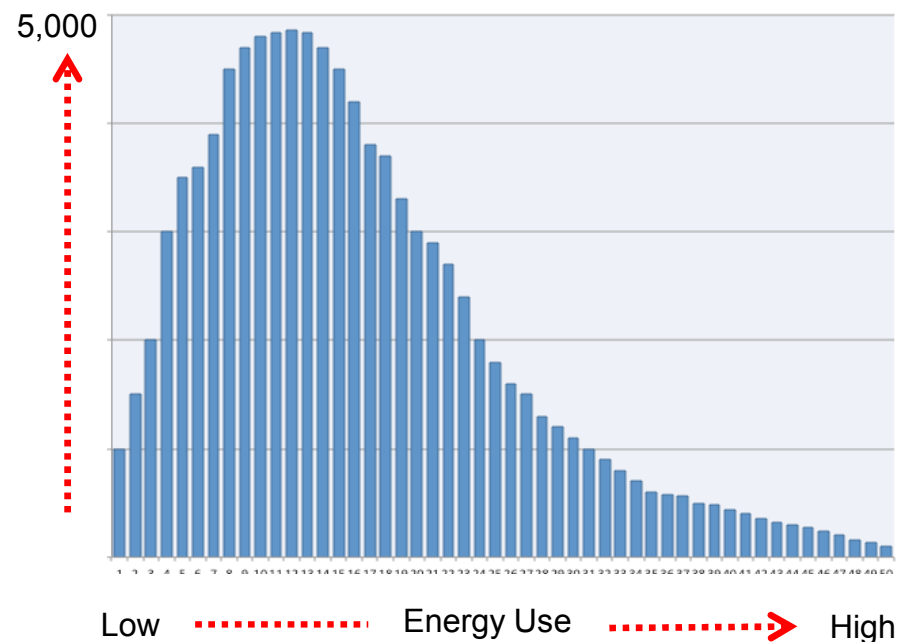
- Behavior can account for up to 80% of consumption (vs. weather, buildings or tech)
- Biggest residential energy uses in California are home heating, water heating and air conditioning
- These are all behaviorally determined



Possible GHG reductions from behavior change

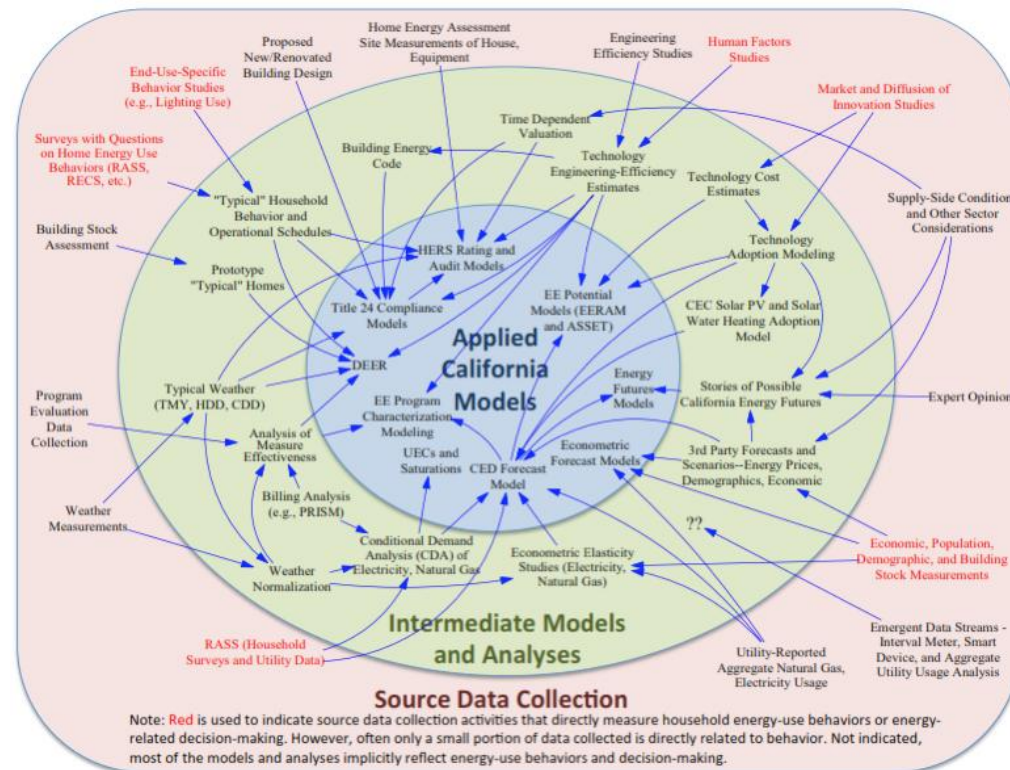
# Behavior is Highly Variable and Diverse

- Energy use varies A LOT across the population
- People have widely different patterns of end use
- Different everyday lives
- Different priorities/understandings
- Different savings possibilities



## 2) Models are Important: But Where Exactly are the People?

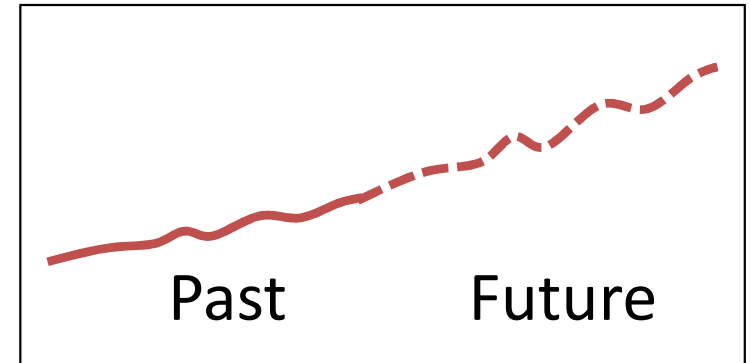
- Models are key elements of policy support
- Valuable for predicting, planning, assessing, understanding



- An entire linked *ecosystem of models* in California
- But as in Energy Efficiency, the people are hard to find

# To Illustrate: Two Kinds of Models

- Demand Forecasting Models
  - Population scale
  - Residential sector consumption



- Building Energy Simulation Models
  - Retrofits
  - Title 24 new construction



# Both are Made up of Physical Variables

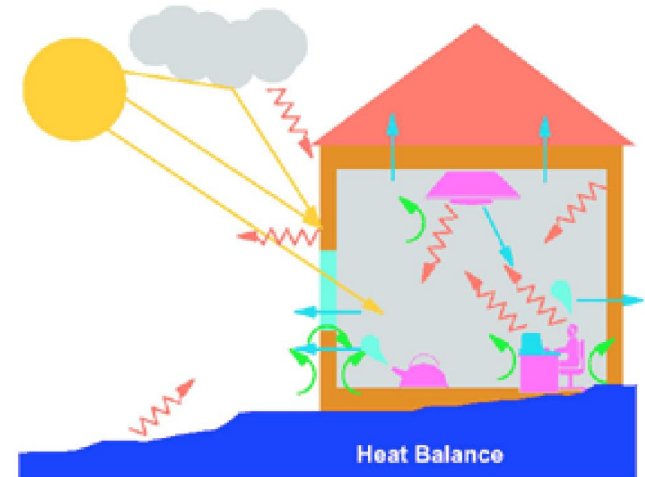
- Demand Forecasting

- Building Types
- Appliance Stocks
- People? = Assumed Typical/Average Equipment Energy Usage



- Building Energy Performance

- Building Shell
- Heat loss and heat gain
- Systems and Appliances
- People? = Body Heat + Typical Thermostat Settings



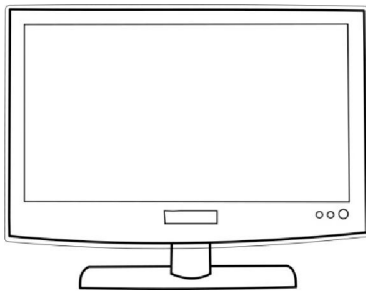
# What's Wrong with that?

## Ignores Importance of Variability and Diversity

- Variation is often seen as “noise”
- People are buried in device usage coefficients

BUT...

- Appliances don't use energy: People use energy
- Buildings don't heat and cool themselves (yet)



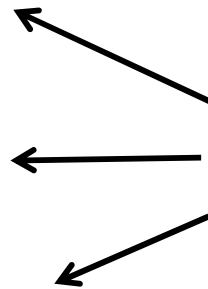
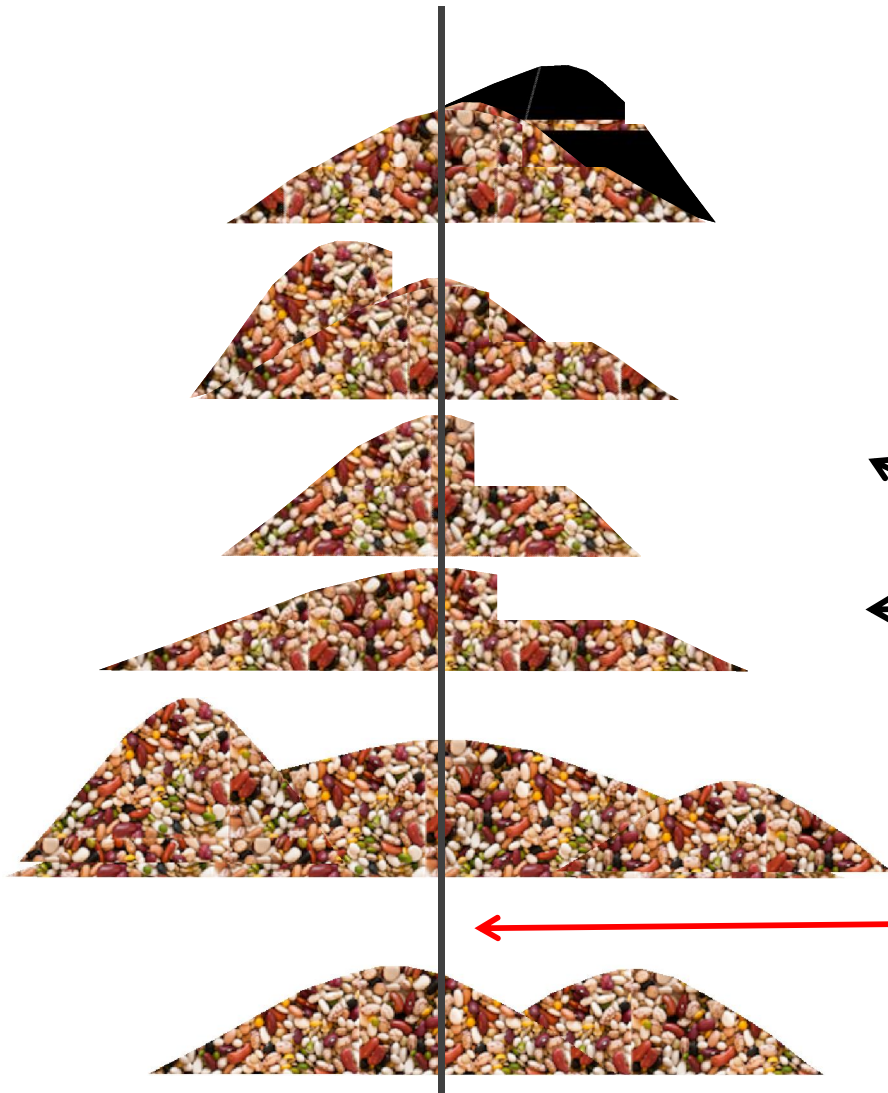


# Averages Mask Diversity

Simplest understanding of averages  
assume compact distributions of  
homogeneous elements



But in household  
energy use – little  
homogeneity

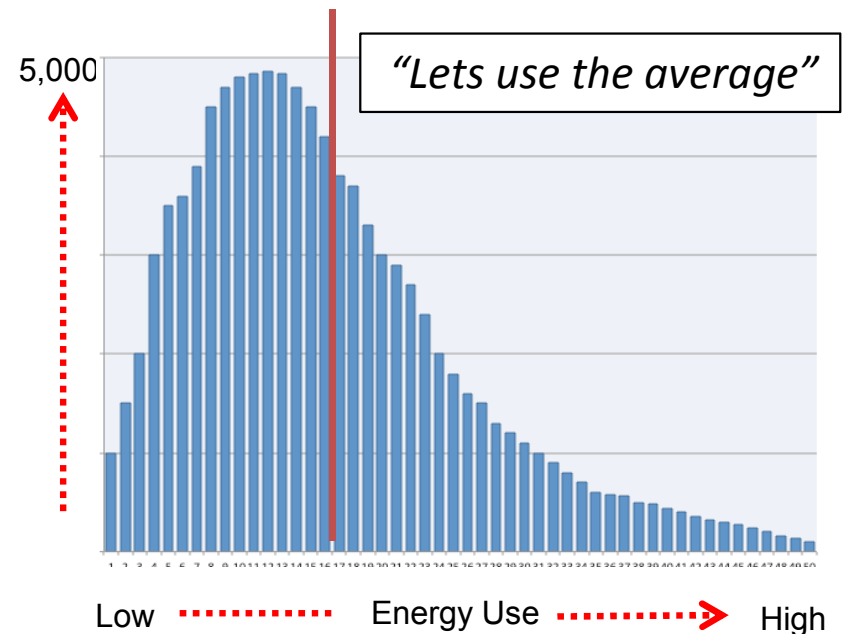


A variety of broad (and odd)  
distributions can have identical

“average” or “typical” point  
estimates

# The Results are Often Misleading

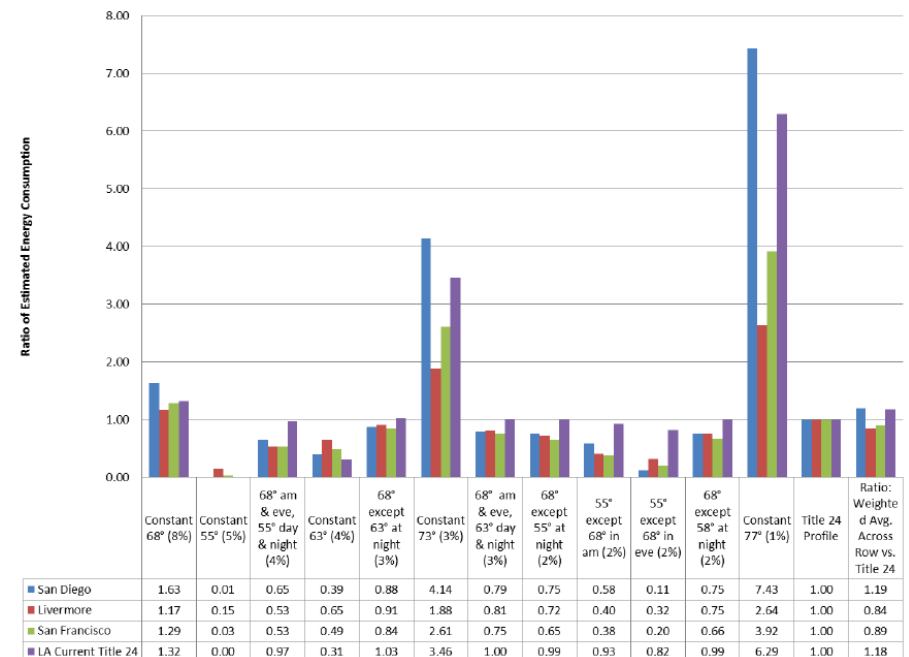
- Averages dominate modeling and statistics
- Averages represent no one
- No such thing as a “typical” person or practice
- Averages are easy to believe uncritically
- How helpful is knowing the average when the top 25% use 50% of HH energy?





# Heating/Cooling Example – “Typical” vs. Reality

- A narrow range of thermostat set-points assumed for heating and cooling in Title 24 and Home Audit Models
- In reality, a very wide range of settings are reported
- Some higher – many much lower
- A surprising number (42%) set to **OFF** for large parts of the day
- So the notion of “typical” values makes little sense



# Models (and Analyses) Cannot be Better than the Available Data, Techniques and Knowledge that Support Them

- Data are limited and inaccessible
- Metrics conceal diversity
- Analytic methods are rudimentary
- Fundamental knowledge base is scattered and fragmented
- Not clear how models or results are actually used



### 3) Climate Goals Require New Frameworks

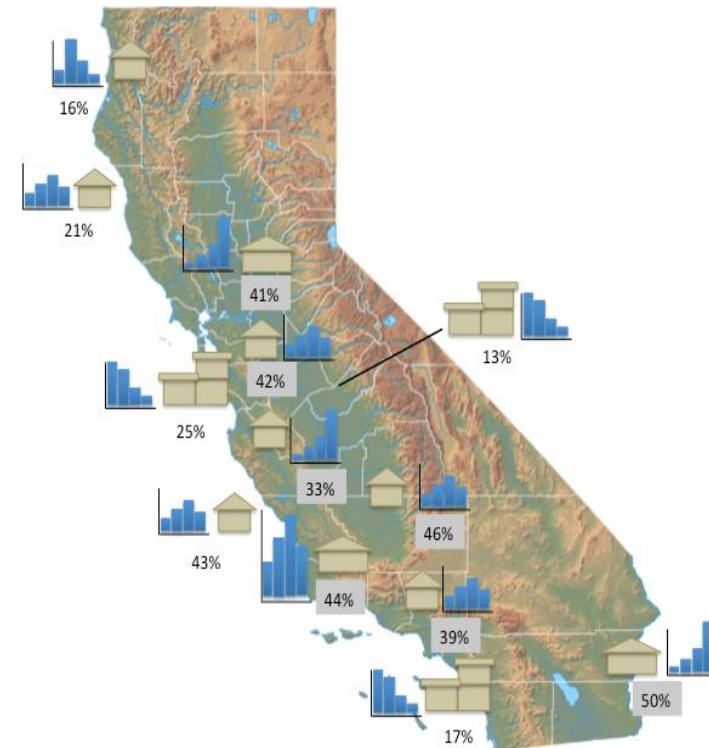
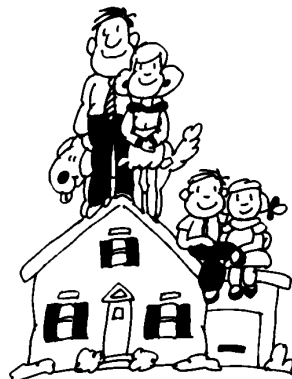
- Climate policy targets for fossil energy reductions are very ambitious
- Large scale socio-technical system change is required
- Efficiency industry approaches are too narrow; constrained by regulatory institutions; modest goals
- Consideration of people, behavior and social patterns of demand must be part of the solution



# Broader Perspectives are Easily Imagined

That consider ...

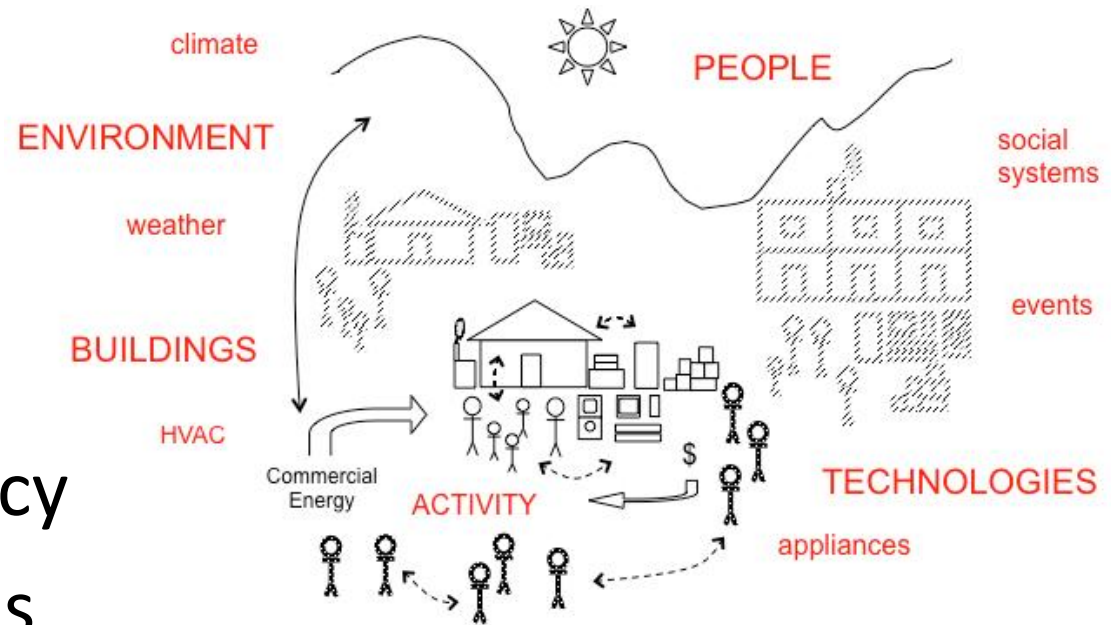
- A wider range of technology, environment and human factors together in one frame
- How people variously accumulate energy-using devices
- How people variously manage dwellings and actually use appliances, systems & plug loads
- Emissions patterns and savings potentials that vary across the population



# AREBA Demonstrated Improved Models

For use in:

- Statistical estimation
- Simulation
- Examining model accuracy
- GHG reduction potentials



**BETA  
Model**

- **B**uildings
- **E**nvironment
- **T**echnology/systems
- **A**ctivity/behavior

*Energy Demand = f (Building, Environment, Technology, Activity)*

# Considerable work remains to be done in exploring and understanding interactions among factors

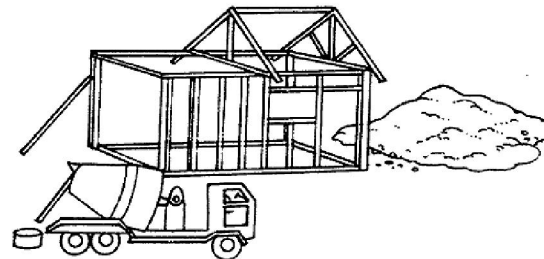
- Implications for demand forecasting practice
  - How to incorporate variation and diversity
  - How to account for uncertainty
- Implications for building energy performance modeling
  - Improving model accuracy and advice for design/retrofit
- Potential applications to climate change policy analysis
- Stress testing models (e.g., considering effects of interactions and/or alternatives to point estimates)
- Simulation “sandbox” – for careful, low-resolution, multi-disciplinary studies





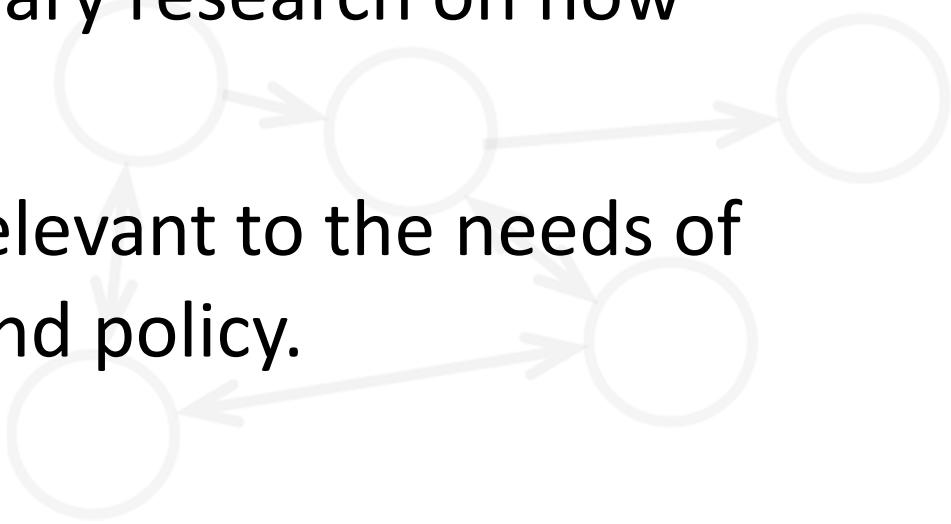
# In-depth Studies from a New Vantage Point Reveal New Insights and Opportunities (only a few presented here)

- Home energy audits often ignore people, recommend retrofits that won't fit HH behaviors and needs, use technical approaches that “talk past” people, and lead to poor program results
- New building codes are fighting against forces driving higher consumption; Poor understanding of real world performance of new construction when occupied by real households
- Uncertainties about how real-world ZNE will be used by real people
- No idea whether PV plays nicely with EE



# Recommendations

(a few of many)

- 1) Adopt a **broader policy perspective**; bring people and behavior into the frame with technologies.
  - 2) Foster **multi-disciplinary conversations**; build integrated models; explore “what if” scenarios.
  - 3) Acquire **much better data**; improve access to data; collect new data from primary research on how energy is actually used.
  - 4) Develop **better analytics** relevant to the needs of climate change modeling and policy.
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## Recommendations

- 5) Stress test models and consider recent innovations in statistical methods that better incorporate uncertainty in data and prediction.
- 6) Improve applied models used in energy audits and new construction – e.g., incorporate behavioral effects. Improve home retrofit programs through more realistic understanding of energy use and consumer choice.



## Recommendations

- 7) Pursue more rigorous thinking about behavior change dynamics and potentials; consider diversity and difference across population subgroups.
- 8) Study real world performance of new homes when occupied; study actual use of ZNE homes and retrofit homes with rooftop PV.
- 9) Include consideration of people as technology users and adapters (not just “adopters”) in new technology RD&D.

