# A TALE OF TWO VIEWS ON BEHAVIORAL POTENTIAL

Mithra Moezzi, Portland State University

Report Coauthors: Loren Lutzenhiser & Aaron Ingle, *Portland State University* Behavior Energy and Climate Change Conference

#### \* **DISCLAIMER**

This report was prepared as the result of work sponsored by the California Energy Commission. It does not necessarily represent the views of the Energy Commission, its employees or the State of California. The Energy Commission, the State of California, its employees, contractors and subcontractors make no warranty, express or implied, and assume no legal liability for the information in this report; nor does any party represent that the uses of this information will not infringe upon privately owned rights. This report has not been approved or disapproved by the California Energy Commission nor has the California Energy Commission passed upon the accuracy or adequacy of the information in this report.

### WHERE ARE THE PEOPLE? (USUAL ANSWER)

# Individual Minds & Actions

### WHERE ARE THE PEOPLE?

Mental Models	Computational Models	Vocabulary	Statistical Representations & Metrics
Individual Minds & Actions*	Data Collection & Access	Culture	Social Worlds & Interactions
Physical Worlds, Technology Design	Politics, Market Actors	Historical Change	"Basic Needs"

\*Usually about energy, environment, money, comfort, and social inclusion narrowly conceived

## **BEHAVIOR** ≠ **PEOPLE**

### Climate Change

### Energy Efficiency

## Energy Supply



Absolute vs. relative

**Emissions not energy** 

Supply (including time component)

Mega-scale versus marginal scale



Societal adaptation, resilience etc.

Changing environment

# **THE MYTH OF POTENTIAL**

http://www.n2growth.com/blog/the-myth-of-potential/

## Achievable

### Economic

Technical: Unconstrained Measure Upgrades not wrong ... but narrow

how does the model get in the way?

Static: interactions, evolutions missing

Can hardly see variability or diversity

Average misses everybody, sometimes cruelly so

Focus on "correct behaviors" narrowly conceived

Misses actors' points of view

Boring



Usually log-normal

#### PICOS DE AVES

www.inFovisual.inFo



pato

chotocabra



gaviota



aguila



piquituerto



papagayo (loro)





avoceta

kiwi

•



pájaro carpintero





### VARIABILITY, VARIETY, DIVERSITY, DYNAMICS ROADKILL





(it ends with the prisoners killing the returnee who has seen the light)

### I. ENERGY UPGRADES

#### BEFORE







Projected Annual Utility Bill Improvement by End Use Category

If you install all of the measures recommended above, your annual energy cost savings would be \$836 and would change as follows by end use category:



Fotal Cost	\$3002	\$2165
Electric Baseload	\$728	\$728
Water Heating	\$304	\$304
Air Conditioning	\$377	\$283
HVAC Auxiliary Electricity	\$142	\$78
Space Heating	\$1401	\$//2

Projected Home Energy Yardstick Score

If you install all of the measures recommended above, you will improve your ENERGY STAR® Home Energy Yardstick score from 0.5 to 2.8 and your home will then out perform 28% of similar U.S. households:



Financial Analysis

The projected energy assings from your home performance project will help tay for ball. There are a few different ways to look at mengy saings. Simple Papodas is adulated by dividing the Net Package Proto by the Annual Presetd Saings, a saing well way of adulating how many year. If would also for savings to over the investment. A more applicated measure is the Annual Alen-Tar Net Pathern, which shows the energy savings a namula prenetings energy for the type Annual Presetta Saings, a saving for the energy savings and annual prenetings energy and the saving saving and the saving saving comparing the present value of all energy savings over the 16 the natulation measures to the Net Package Price. An SIR of over 1 is an risk that the project and lays for first firthous energy savings over the first.

Simple Payback and Annual After-Tax	Rate of
Return	
Energy Saving Measures	\$0.00
Total Package Price	\$100.00
Rebate (subject to approval)	\$0.00
Other Incentives	\$0.00
Net Package Price	\$100.00
Annual Projected Savings	\$836.37
Simple Payback (yrs)	0.1
Annual Rate of Return	838.37%
lifetime Savinos-to-Investment Ratio	75.68



MODELING CORRECT TECHNOLOGY FOR AN "AVERAGE" HOUSE

# ENG IND CON USE

ENGAGING HOUSEHOLD AS INDIVIDUALISTIC VIA A HUMAN CONNECTOR (& CUSTOMIZED USE ASSUMPTIONS)



### II. ZNE VS. PEOPLE



\* California Energy Efficiency Strategic Plan calls for 100% ZNE residential new construction by 2020. The definition of ZNE (2014) includes ZNE-ready (highly efficient but without on-site renewables) homes.



\*Did programmable thermostats work well at first?

#### IMAGINING PEOPLE WILL CONFORM TO A TECHNOLOGICAL VISION IS (RISKY)

#### MAJOR CHANGES TO THE ENERGY SYSTEMS OF A HOUSE -> MAJOR CHANGES TO A HOUSE -> CONSEQUENTIAL CHANGES TO LIFE

### III. IDEALISM VS. WORLD



Artist: David Meridor (https://lebbeuswoods.files.wordpress.com/2010/01/lwb-utop-11.jpg

### IV. INTERVENTIONS, REACTIONS, NON-LINEARITY, RIPPLES & THE REST





#### Technology and behavior aren't separable

# Technological ideals are often superficial





#### Interactions matter and are hard to see

Nothing is only about energy (and things change all the time)

has enough money to last me the rest of my life, unless I buy something

# EE IS NOT SO SMART\*

Now what?

\* "You are not so smart" is the name of a radio/publishing franchise by David McRaney," exploring self-delusion." Everybody self-deludes; there is nothing special about EE on this score.

### THE TROUBLES (DO YOU AGREE?)

Assumptions about people are made up

We use "averages" but there are no average people or houses

Efficiency & energy use are not (necessarily) linear in behavior

We don't have (or don't know of) good tools to deal with variability, diversity, and uncertainty . (If we did, then what?)

We don't check our work with real world long-term empirical data, or not very much

Evidentiary protocols don't mesh well with understanding and accounting for people

We don't want to say anything negative about EE



### WE DON'T HAVE TO BE STUCK

Measurement sometimes gets in the way Programs aren't the only thing Better "data" & rounder analysis More questions and more honesty Look outside your model too Understand the limitations of your evidence More imagination, less fantasy Not perfection but can we sail this ship another way?



Funding: PIER Natural Gas Contract No. 500-08-024 (California Energy Commission)

Contacts: Mithra Moezzi : <u>mithra@pdx.edu</u> Loren Lutzenhiser : <u>llutz@pdx.edu</u>