

**Author:** Jordan Folks, Opinion Dynamics

**Presentation Title:** Ticket to Drive Efficiently: Assessing the Impact of an E-Bus Operator Behavior Change Program on Efficient Driving Behaviors

**Abstract:** As transit agencies transition to electric busses, the human element cannot be ignored: inefficient driving necessitates increased charging needs, which often takes place during peak hours via mid-route wireless charging stations. Following implementation of a driver efficiency training program at the AVTA, we analyzed months of E-bus trip data to evaluate the program's impact, revealing how fuel efficiency was impacted and whether energy savings offset program costs. This presentation will present the methods and results from our study, revealing how to evaluate driver efficiency improvement programs, measured impact results on E-bus efficiency, and lessons learned for maximizing efficient driving behaviors.